



AGSI



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BILINGUAL GIS / CUSTOMER SERVICE REPRESENTATIVE

At AGSI, our people and their commitment to customer service make the difference. Join us in this commitment as a Bilingual GIS / Customer Service Representative in a busy, action and results oriented technology business located in Halton Hills.

IN THIS ROLE YOU WILL:

- Serve as the first point of contact for clients and deliver excellent customer service
- Validate agricultural premises using GIS tools and lessons learned from experience
- Answer inbound phone calls as well as make follow up calls; identify and resolve caller needs, and provide information as requested
- Maintain accurate and useful database records
- Document and report results
- Provide technical support for team members, government staff and external clients
- Provide follow-up on issues in an effective and time sensitive manner
- Contribute to assigned projects associated to client service and complete assigned tasks

THE SUCCESSFUL CANDIDATE MUST HAVE:

- Experience or education in GIS
- A passion for customer service
- Commitment and punctuality
- Fluency in English and French (oral and written)
- High school diploma required. University or College preferred.
- Proficiency in Microsoft Office and web-based applications
- Excellent problem-solving, listening and, communication skills
- Experience working in Agriculture an asset
- Database knowledge and / or experience also an asset

Salary is commensurate to experience and qualifications.

AGSI abides by an accessible hiring practice. Please be aware that accommodation for applicants with disabilities will be made through the recruitment and application process upon request from applicant.

Apply to careers@agsi.ca including an up-to-date resume.